COTA Updates

Community Advisory Committee April 29, 2024



McKinley Renovation Completion

Originally constructed in 1979, the improvements at the 436,000-square foot facility will help COTA employees deliver better services to the Central Ohio community and assist in transition to a net-zero emissions organization by 2045.

Improvements include:

- Modernized transit facility
- Expanded vehicle charging capabilities
- Improved maintenance and vehicle testing facilities
- New technologically advanced command center for radio operations
- Official headquarters for COTA's strategic response specialists



Monica Tellez-Fowler Incoming President/CEO

The Central Ohio Transit Authority (COTA) Board of Trustees voted on March 13, 2024 to name Monica-Tellez-Fowler as the new President/CEO upon the departure of Joanna M. Pinkerton on May 6th. **Monica will start her new role on May 7, 2024.**

Summary of Changes

The following changes were **not** dependent on workforce resources increasing. The following service adjustments will **begin on Monday, May 6, 2024.**

LINE	CHANGES	RATIONALE	
9 W Mound/Brentnell	More direct southbound route through downtown Columbus. Some transit stop locations will change.	Transit Operator feedback. More direct travel through downtown.	
12 McKinley/Fields	On weekends, Line 12 will only serve McKinley Operations. Weekend service will no longer go to Fields Operations.	Opening of newly renovated McKinley Operations.	
71 Hilliard	Extend Line 71 to Hilliard United Methodist Church Park and Ride.	Customer request for service north of Renner Road.	
74 Smoky Row	St. Peters Park and Ride will close to customer parking. Stops at that location will remain open to customers.	Low usage. St. Andrews Park and Ride is available nearby.	
Zoo Bus	<i>Do Bus</i> Zoo Bus service will resume.		
Key: rationale / public feedback			

Schedule Adjustments

The following changes were **not** dependent on workforce resources increasing. The following service adjustments will **begin on Monday, May 6, 2024.**

LINE	CHANGES	RATIONALE
 Kenny/Livingston Indianola/Lockbourne Karl/ S High/Parsons OSU-Rickenbacker Westerville Tuttle Dublin CMAX 	Minor schedule adjustments to improve on-time performance.	Continuous data-based improvement. Responding to seasonal changes.

Key: rationale / public feedback

Summary of Changes

The following **service increases** are thanks to COTA's growing operator workforce. The following service adjustments will **begin on Monday, May 6, 2024**.

LINE	CURRENT SERVICE	CHANGES	RATIONALE
3 Northwest/Harrisburg	Weekday: every 45 minutes	Weekday: every 30 minutes	Growing ridership. Customer request.
7 Mt Vernon	All days : every 30 minutes & 60-minute branches	Weekday: every 15 minutes, 30- minute branches Saturday & Sunday: every 30 minutes, 60-minute branches	Growing ridership. Customer request.
23 James/Stelzer	Weekday: every 30 minutes Saturday: every 30 minutes Sunday: every 60 minutes	Weekday: every 15 minutes Saturday: every 30 minutes Sunday: every 30 minutes	Growing ridership. Customer request.
<i>34</i> Morse	Weekday: every 30 minutes Saturday & Sunday: every 60 minutes	Weekday: every 15 minutes Saturday & Sunday: every 30 minutes	Growing ridership. Customer request.

Key: rationale / public feedback