



COTA *Updates & Service Changes*

MORPC *Community Advisory Committee*

November 4, 2024

No Fares on Election Day or for Veterans on Veteran's Day!

All fares will be waived for riders on November 5 in observance of Election Day. All fares will be waived for veterans on November 11 in honor of Veteran's Day. [For more information, please visit COTA.com.](https://www.cota.com)



Join COTA Voice!

COTA Voice is a customer research group that allows riders to share their feedback. Through this platform, you can express your experiences, opinions, and suggestions regarding COTA services.

Sign-up for COTA Voice to receive updates on Service Changes and notifications when new information is available on [COTA.com](https://www.cota.com). You can sign-up at cotavoice.com.

Schedule Adjustments

The following changes were not dependent on workforce resources increasing.
These changes will begin on January 6, 2025.

LINE	CHANGES	RATIONALE
<i>All Lines</i>	Minor schedule adjustments	Improve on-time performance

Key: rationale / public feedback

Summary of Changes

The following changes are **not** dependent on workforce resources increasing.
These changes will begin on January 6, 2025.

LINE	CURRENT SERVICE	CHANGES	RATIONALE
<i>CMAX</i>	Weekday: every 15 minutes & 30-minute branches Saturday: every 20 minutes & 40-minute branches Sunday: every 30 minutes	Saturday: every 15 minutes Sunday: every 15 minutes	Growing ridership. Customer request . Highest weekend productivity line.
<i>11</i> , Bryden/Maize <i>31</i> , Hudson	Service detour to Weber Rd between I-71 and Cleveland Ave	Returning service back to regular route on Hudson St	Hudson St street improvements completed.

Key: rationale / public feedback

Summary of Changes

The following changes are **not** dependent on workforce resources increasing.
These changes will begin on January 6, 2025

LINE	CURRENT SERVICE	CHANGES	RATIONALE
3 Northwest/Harrisburg, 4 Indianola/Lockbourne, 7 MT Vernon, 8 Karl/S High, Parsons, 9 W Mound/Brentnell, 10 E Broad/W Broad, 11 Bryden/Maize, 72 Tuttle, 74 Smoky Row,	Service on Front St one-way	There will be route alignment changes, additional bus stops and potential changes to the line up locations and relief points.	Ensure that buses are operating efficiently and safely due to the conversion of Front St from one-way to two-way traffic.

Key: rationale / public feedback