



MID-OHIO REGIONAL
MORPC
PLANNING COMMISSION

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**MID-OHIO REGIONAL PLANNING COMMISSION
REQUEST FOR QUOTES
INTAKE/OUTBOUND CALL CENTER**

DATE OF ISSUE: September 25, 2019
DEADLINE: October 4, 2019

BACKGROUND:

Consulting for an Intake/Outbound call center team of four.

SCOPE OF SERVICES:

Consulting services on how to support, inspire and encourage team building; and how to deal with change within an organization.

DELIVERABLES:

Time required for scope of services
Tools used to achieve scope of services
Explanation of measurable outcomes after scope of services is completed

BUDGET:

N/A

SUBMISSION INSTRUCTIONS:

To be considered quotes must be in either printed, emailed or PDF (jump drive or CD) format. Quotes will be received by MORPC until 5:00p.m. (EDT) October 5, 2019.

Submit Quotes to:

Mid-Ohio Regional Planning Commission
Attn: Robert Williams
111 Liberty St. Suite 100
Columbus, OH 43215
rwilliams@morpc.org

The Mid-Ohio Regional Planning Commission in accordance with Title VI of the Civil Rights Act of 1964 and the related nondiscrimination statutes, hereby notifies all bidders that it will affirmatively ensure that any contract entered into pursuant to this advertisement, all bidders including disadvantaged business enterprises will be afforded full and fair opportunity to submit bids in response to this invitation and will not be discriminated against on the grounds of race, color, national origin, sex, age, disability, low-income status, or limited English proficiency in consideration for an award.

William Murdock, AICP
Executive Director

Rory McGuinness
Chair

Karen J. Angelou
Vice Chair

Erik J. Janas
Secretary

Small, minority-owned, or woman-owned businesses are strongly encouraged to apply.

