

MORPC Residential Services Update 2021

June 3, 2021
Executive Committee



# Residential Services

### **Programs**

- ➤ Warm Choice/Columbia Gas
- Ohio Home Weatherization Assistance Program (HWAP)
- Franklin County Home Repair Program
- > COCIC

### **Current Staff**

- > 7 Weatherization Inspectors
- ➤ 4 Intake staff (2 part-time)
- ➤ 4 Housing Team
- > 3 Supervisors





## Home Weatherization Updates

#### **Warm Choice**

- 271 inspections as of the end of May
- 201 Completions as of the end of May
- > 70 units in process
- Currently on pace to have 650 completions
- ➤ Columbia Gas goal-600
- ➤ Internal MORPC goal-700

#### **HWAP**

➤ 52 of 57 units projected to be completed





# Weatherization Program Successes

- Completed overhaul of Intake Team. Reduced Intake Staff while increasing efficiency and production
- 2020 Warm Choice fee increase
- > 2019-Completed 440 units
- 2020-Completed 411 units\*
- 2021- On pace to complete 650 units
- Successful implementation of PPE protocol and work from home procedure





# Weatherization Program Challenges

- Lack of specialty contractors to complete final work
- Online applications historically down for 2021
- Limited grass roots outreach due to Covid restrictions









# Home Repair Program COCIC

- 8 properties to be completed with leveraged Franklin County Home Repair Funds at \$20K per property
- 6 started final 2 identified







### **Home Repair Program**

### **Franklin County**

- 2018 Recently Completed
- 2019 Extension granted and unit production reduced from 34 to 26
- All 2019 units identified;13 units started
- 2020- 34 units slated for completion; 13 units identified





## Home Repair Program Key Updates

Staff Promotions and additions

#### **Covid-19 Implications**

- Increased completion time due to Covid concerns and protocol for contractors and clients
- Suspension of work for 4 months and start-up delays
- Significant material cost increase
- This has caused a decrease in scope of work and unit completion
- 205 applicants, roughly a 3 to 4 year wait





### **Residential Services Next Steps**



- Contractor Recruitment
- Work force development program/opportunities
- Cultivation of partnerships; IMPACT/COCIC
- Grant application opportunities
- Post-Covid Community Engagement Strategy
- Alternate funding opportunities
- Continued process and production streamlining and efficiencies

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